

Mogadishu University

Faculty of economics and management and sciences

The role of employee skill training on bank operation in Mogadishu

Background

The most necessary resource that any organization will have is that the human resource. It forms the blood stream of the company that maintains the survival of the business. Success or failure of any business depends on workers. Every Islamic bank affirms its operations to be in accordance with laws opposing conventional practices. Within the recent years, banking sector has been adopted wide-ranging organizational and structural changes worldwide (Afroz, 2018).

Problem

The employees of bank need to be trained to satisfy the challenges of industry. So, considering the preceding basis, the study is run to seem at the advance of the performance of the workforce because of the training (Afroz, 2018).

Research Questions

How to determine the role of employee knowledge & skills on banking operations in Mogadishu?

How to investigate the influence of skills and abilities on Islamic banking operations in Mogadishu?

Research Design

The research design of this study is correlational study design.

Results

The respondents indicate 45(57%) of the respondents participated This study agreed Staff trainings at the bank has improved my willingness to accept change. And the 22(27.8%) of the respondents strongly agree 7(8.9%) participated in this study disagree and lastly, there maiming of strongly disagree 5(6.3%).

Conclusion

This study is that the employee training has great significant to private banks operations and financial performances. (Banking performance, employee efficiency, productivity, quality of the work and human resources).

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